Date	Start	End	Role	Programme
28-Nov-05				
	9:00 AM	5:00 PM		AOA Board of Directors' Meeting
29-Nov-05				
	9:00 AM	9:05 AM		Welcome by Ms. Alice Tai, Ombudsman Hong
	9:05 AM	9:15 AM		Kong Opening Address by Mr. Imtiaz Ahmad Sahibzada, Wafaqi Motahsib (Ombudsman) Pakistan, AOA President
				Plenary Session 1 ~ Relationship with Government & Other Stakeholders
	9:15 AM	9:20 AM	Moderator	Mr. Imtiaz Ahmad Sahibzada, Wafaqi Motahsib (Ombudsman) Pakistan, AOA President
	9:20 AM	9:50 AM	Speaker	Mr. Eugene Biganovsky, Ombudsman, South Australia
	9:50 AM	10:10 AM	1st Panelist	General Teeradej Meepien, Ombudsman, Thailand
	10:10 AM	10:30 AM	2nd Panelist	Mr. Justice Ripusudan Dayal, Lokyukt (Ombudsman) Madhya Pradesh, India
	10:30 AM	10:50 AM		Break
	10:50 AM	11:10 AM	3rd Panelist	Mr. Ila Geno, Chief Ombudsman, Papua New Guinea
	11:10 AM	11:30 AM	Floor	
				Plenary Session 2 ~ Promoting Public Awareness
	11:30 AM	11:35 AM	Moderator	Mr. Imtiaz Ahmad Sahibzada, Wafaqi Motahsib (Ombudsman) Pakistan, AOA President (TBC)
	11:35 AM	11:55 PM	Speaker	Mr. Huang Shuxian, Vice-Minister of Supervision, China
	11:55 PM	12:15 PM	1st Panelist	Mr. Antonius Sujata, Chief Ombudsman, Indonesia
	12:15 PM	12:35 PM	2nd Panelist	Mr. Cheong U, Commissioner Against Corruption, Macao
	12:35 PM	1:00 PM	Floor	
				Plenary Session 3 ~ Measuring Effectiveness of Ombudsman Offices
	2:30 PM	2:35 PM	Moderator	Mrs. Helen C P Lai YU, Deputy Ombudsman, Hong Kong
	2:35 PM	3:05 PM	Speaker	Mr. Bruce Barbour, Ombudsman, NSW, Australia
	3:05 PM	3:25 PM	1st Panelist	Mr. Abdur Rashid Khan, Provincial Ombudsman Punjab, Pakistan
	3:25 PM	3:45 PM	2nd Panelist	Mr. Haji Khalid Bin Haji Ibrahim, Director General, Public Complaints Bureau, PM's Department, Malaysia
	3:45 PM	4:00 PM	Floor	
30-Nov-05				
				Plenary Session 4 ~ Freedom of Information & Protected Disclosure Legislation
	9:15 AM	9:20 AM	Moderator	Mrs. Helen C P Lai YU, Deputy Ombudsman, Hong Kong
	9:20 AM	9:50 AM	1st Speaker	Professor John McMillan, Commonwealth Ombudsman, Australia
	9:50 AM	10:20 AM	2nd Speaker	Mr. John Belgrave, Chief Ombudsman, New Zealand
	10:20 AM	10:45 AM	Floor	process consists of 1991
	10:45 AM	11:05 AM		Break
				Plenary Session 5 ~ Specialty & Industry Ombudsmen
	11:05 AM	11:10 AM	Moderator	Mrs. Helen C P Lai YU, Deputy Ombudsman, Hong Kong
	11:10 AM	11:40 AM	Speaker	Mr. William P. Angrick II, Ombudsman, State of Iowa, USA, President, International Ombudsman Institute

9th ASIAN OMBUDSMAN ASSOCIATION CONFERENCE, HONG KONG						
Date	Start	End	Role	Programme		
	11:40 AM	12:00noon	1st Panelist	Ms. Deirdre O'Donnell, Parliamentary Commissioner for Administrative Investigations, Western Australia		
	12:00noon	12:20 PM	2nd Panelist	Mr. Justice Munir A. Sheikh, Pakistan Tax Ombudsman		
	12:20 PM	12:40 PM	3rd Panelist	Ms Elmira Suleymanova, Human Rights Commissioner (Ombudsman), Azerbaijan		
	12:40 PM	1:00 PM	Floor			
				Plenary Session 6 ~ Handling Complaints from Prisoners		
	2:30 PM	2:35 PM	Moderator	Mr. Imtiaz Ahmad Sahibzada, Wafaqi Motahsib (Ombudsman) Pakistan, AOA President		
	2:35 PM	3:05 PM	Speaker	Mr. Stephen Shaw, Prisons & Probation Ombudsman for England & Wales		
	3:05 PM	3:25 PM	1st Panelist	Mr. John Belgrave, Chief Ombudsman, New Zealand		
	3:25 PM	3:45 PM	2nd Panelist	Mr. Bruce Barbour, Ombudsman, NSW, Australia		
	3:45 PM	4:00 PM	Floor			
1-Dec-05	-Dec-05					
	9:00 AM	11:00 AM		General Assembly		